

MANUAL OF POLICY

Title	Student Grievance or Complaint	3313
Legal Authority	Approval of the Board of Trustees	Page 1 of 1
Date Approved by Board	Board Minute Order dated December 17, 1998 As Amended by Board Minute Order Dated July 20, 2006 As Amended by Board Minute Order Dated October 29, 2019	

Students at South Texas College have the right to file a complaint or grievance when they believe that they were unjustly or improperly treated by the College, College faculty or staff, or other students.

A student grievance or complaint is a formal process involving written documentation and is utilized by the student complainant when there has been a violation, a misinterpretation, an arbitrary or discriminatory application of College policy, regulation, or procedure which applies personally to the student complainant or the student complainant has been discriminated against on the basis of race, color, national origin, religion, age, sex, sexual orientation, gender, gender identity, disability, genetic information, or veteran status.

A student who files a frivolous or retaliatory complaint or grievance may be subject to disciplinary action as outlined in the Student Handbook. The College will not retaliate against any student filing a complaint or grievance in “good faith.”

The procedures for filing a grievance or complaint against a student are available in the Student Handbook. The procedures for filing a grievance or complaint against an employee are readily available in the Employee Handbook.